



Single Workstation Network Troubleshooting

Disable Protective Environment (At Ease, Foolproof, etc.)



Printing

Troubleshooting

- 1) Check cable - is there a link light.
- 2) Switch cables with another machine.
- 3) Restart computer.
- 4) Mac Check AppleTalk *Control Panel*.
- 5) PC Check TCP/IP *Control Panel*.



Internet

Troubleshooting

- 1) Check cable - is there a link light.
- 2) Switch cables with another machine.
- 3) Restart computer.
- 4) Check TCP/IP *Control Panel*.



User Login

Troubleshooting

- 1) Check cable - is there a link light.
- 2) Switch cables with another machine.
- 3) Restart computer.
- 4) Mac Check AppleTalk *Control Panel*.
- 5) Mac/PC Check TCP/IP *Control Panel*.



Wireless Segment

1. Mac/PC: In the Control Strip pick the network name and check the signal strength.
2. Check the TCP/IP Control Panel.
3. Mac: Check the AppleTalk Control Panel for Printing issues.

*Physical Connections
Cycle Power on Workstations, Server, Electronics
Workstation Settings*

After a lighting storm and/or power outage Cycle Power on the Server, Router, and Switches.